

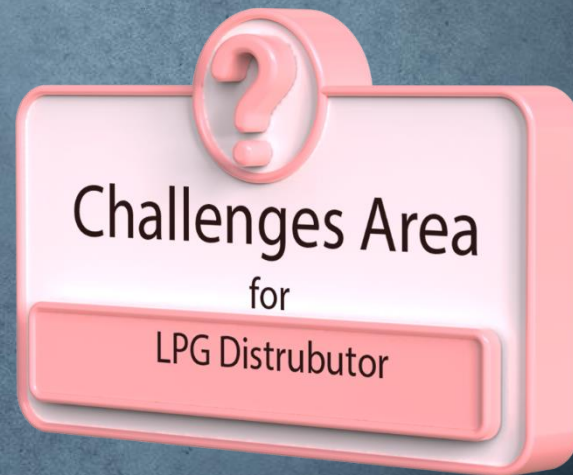


**EVITA**®  
*Making Lives Easier*

Evita Softech Pvt. Ltd.

## Challenging Areas for LPG Distributor...

- **Godown**
- **Commercial And Domestic Delivery Sales**
- **Complaint Management System**
- **Accounts**



**LPG-DMS**



**INTRODUCING...**

# **LPG DISTRIBUTORSHIP MANAGEMENT SYSTEM**

**Which Includes...**

- 1. GODOWN APP.**

## Challenges Related to Godown



- Stock has to be calculated manually.
- Godown statement calculated and submitted manually at the end of the day.
- Manually maintain counts of cylinders delivered by delivery men.
- Tracking of credit cylinders given by commercial delivery men.
- Chances of human errors.
- Time consuming work.
- What If Concern officer suddenly comes for Stock Verification?



Vehicle of Full Cylinders

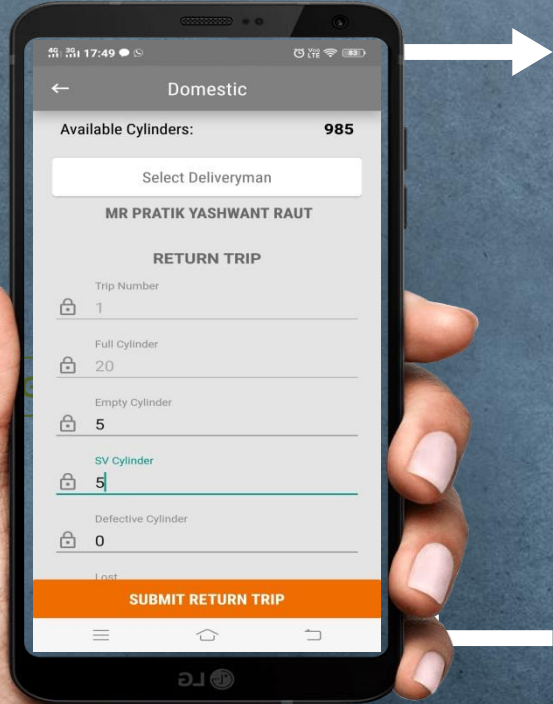


Vehicle of Empty Cylinders



# GODOWN APP – MODULE 1

## Godown Application



Full Cylinder



Empty Cylinder



Town

## Benefits of Using GODOWN APP.



- **Live stock status on single click.**
- **User friendly interface and access from anywhere.**
- **Track delivery time and count of cylinders for every trip.**
- **Auto generate Godown Stock Statement.**
- **Helps in cash collection of refill sale.**
- **Helps in Salary calculation based on number of deliveries and attendance of delivery men.**

# LPG DISTRIBUTORSHIP MANAGEMENT SYSTEM

Which Includes...

- 1. GODOWN APP.**
- 2. DOMESTIC CYLINDER DELIVERY APP.**



## Benefits of Domestic Delivery App.



- Instant acknowledgement through SMS on Delivery or Cancelation.
- Help to track delivery location.
- Help to collect cash of deliveryman.
- Easy to track delivered, Undelivered and Pending Cylinders.
- Easy to track Digital Payment.
- Provision for DBC Request.

# LPG DISTRIBUTORSHIP MANAGEMENT SYSTEM

Which Includes...

- 1. GODOWN APP.**
- 2. DOMESTIC CYLINDER DELIVERY APP.**
- 3. COMMERCIAL CYLINDER MANAGEMENT APP.**

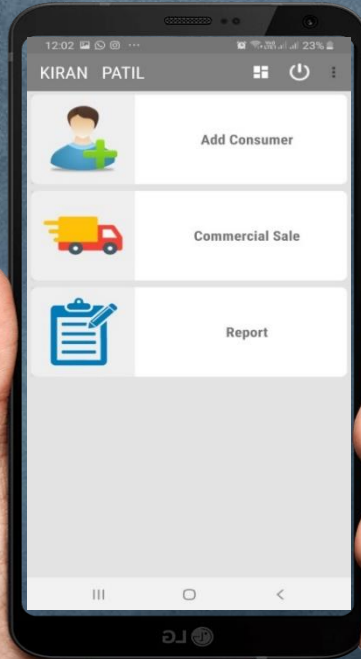
## Challenges Related to Commercial Cylinders Sales



- Difficult to track Non-SV Sales.
- Difficult to track Cash Sale and Credit Sale.
- Difficult to track number of credit cylinders and outstanding payments of customers.
- Matching Customers ledgers with agency.
- Difficult tracking cash collected by delivery man manually.
- Difficult to manage back dated invoices as well as discount for customers.

# Commercial Cylinders Sales

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Full Cly.= 5  
Credit Cly.=15  
Outstanding Amt=16500.00

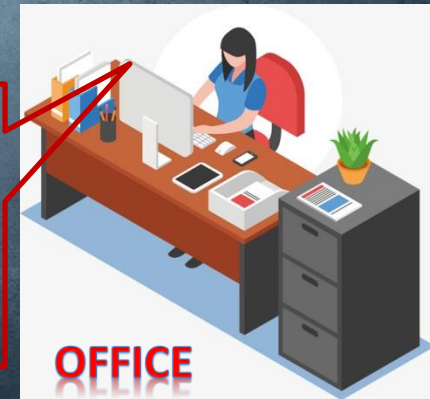


Empty Collected=  
2  
Credit Cly.=2  
Outstanding  
Amt=5000.00



Cash Collected= 10,000.00  
Credit Cly.=10  
Outstanding Amt=1,000.00

(Deliveryman Name)  
Party Name: Hotel Banjara  
Cly. Sale = 5 Nos. (19Kg.)  
  
Party Name: Café Ahmed  
Empty Collected =2 Nos. (19Kg.)  
  
Party Name: Zindal Steel Ltd.  
Cash Collected = Rs.10,000.00



**OFFICE**

## Benefits of Using COMMERCIAL CYLINDER MANAGEMENT APP.



- Easy to manage commercial sale and Cash collection.
- System shows customers credit cylinders and outstanding payments.
- Manage discount different party wise
- Customer will get acknowledgement through SMS/Email.
- Delivery men can add new customers on site.
- System shows rate according to date and area.
- All entries can be manage from web portal as well.

# LPG DISTRIBUTORSHIP MANAGEMENT SYSTEM

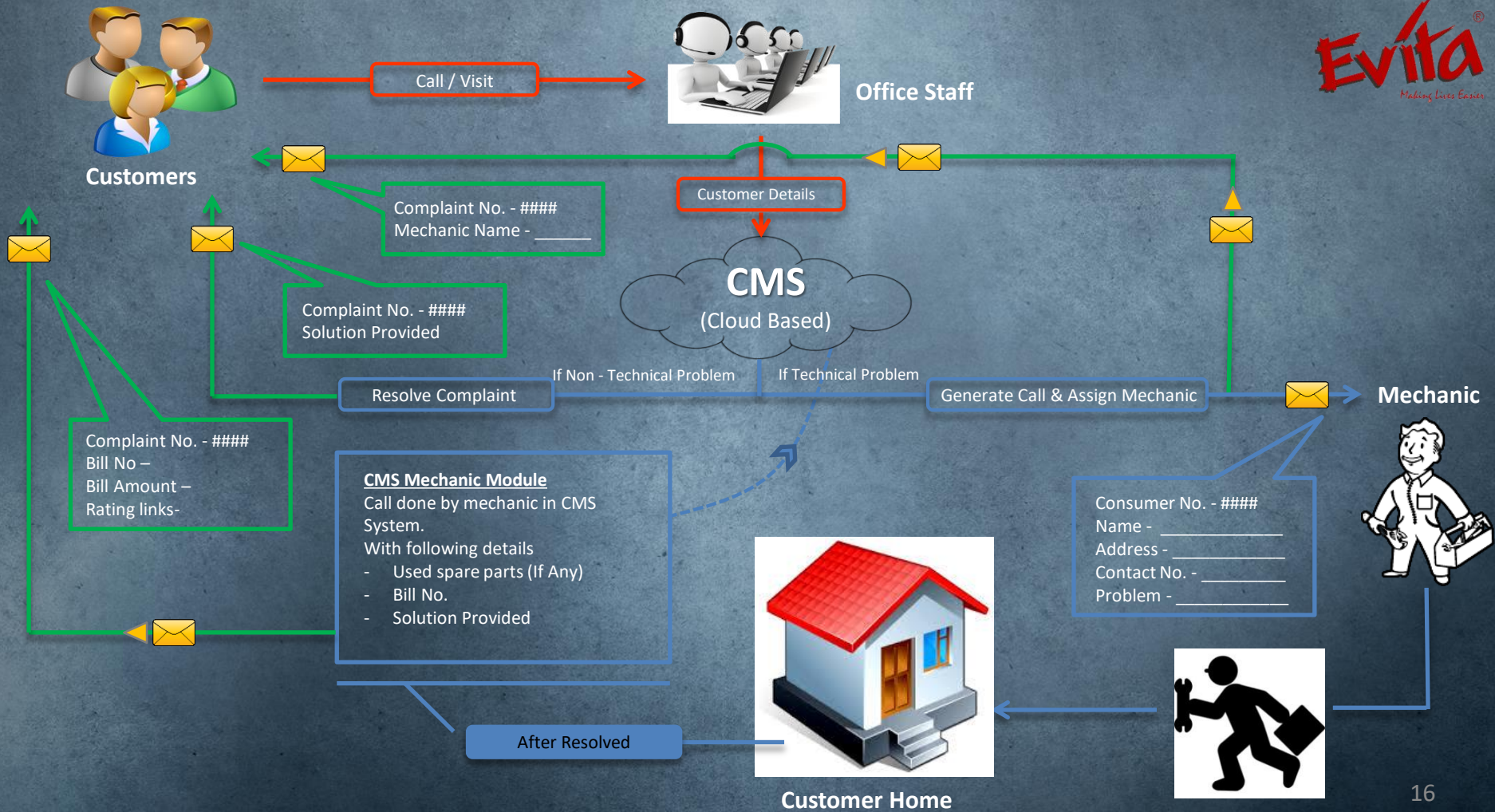
Which Includes...

- 1. GODOWN APP.**
- 2. DOMESTIC CYLINDER DELIVERY APP.**
- 3. COMMERCIAL CYLINDER MANAGEMENT APP.**
- 4. COMPLAINT MANAGEMENT SYSTEM APP.**

## Challenges In Handling Complaints



- Manual entry is maintained in register for each complaint or enquiry.
- Mechanic has to be informed through manual call or SMS about the complaint.
- Customer sometime faces problems of overcharging for the provided service.
- Customer is unaware about their status of complaint.
- Difficult to manage records of spare parts used by mechanic.
- Customers are unable to recognize authorized mechanic.





## Benefits of Using COMPLAINT MANAGEMENT SYSTEM

- Daily reminders of unresolved complaints on Dashboard.
- Notification for Gas leakage priority.
- Easy to search previous records of customers.
- Instant communication of SMS to Mechanic and Customers before and after resolving complaint.
- Maintain all records of used stock and total payment collection.
- Helpful in salary or incentives calculation of Mechanic and counter staff.
- Transparency between Customers , Mechanic and Gas agency.
- Report of pending complaints can be escalated to higher authorities.
- Easy to bifurcate technical and non technical complaints.
- Resources and time saving application. Remaining time can be utilized to improve our services.



# LPG DISTRIBUTORSHIP MANAGEMENT SYSTEM

Which Includes...

1. GODOWN APP.
2. DOMESTIC DELIVERY APP.
3. COMMERCIAL CYLINDER MANAGEMENT APP.
4. COMPLAINT MANAGEMENT SYSTEM
5. ACCOUNTS

## Challenges Related to Accounts



- Tally Literate staff requirement.
- Time Consuming work like Billing of customers.
- Difficult to track Credit limit of Customers.
- Difficult to track cash collected by Deliveryman.

## Benefits of Accounts Module



- Does not required TALLY knowledge.
- Automatic background accounting entries on all transaction.
- Provision for billing on single click.
- Alert for Credit limit of Customers.
- Provision for Cheque deposit entries with Pending Cheque status.
- provision for Bank Reconciliation, Voucher Referencing and de-Referencing.

# LPG DISTRIBUTORSHIP MANAGEMENT SYSTEM

Which Includes...

1. GODOWN APP.
2. DOMESTIC CYLINDER DELIVERY APP.
3. COMMERCIAL CYLINDER DELIVERY APP.
4. COMPLAINT MANAGEMENT SYSTEM
5. ACCOUNTS
6. COMPLETE WEB PORTAL

- Purchase / Return Voucher
- Sales
  - ✓ Counter Sale
  - ✓ Beyond Sale
  - ✓ Refill Sale
  - ✓ Commercial Cylinder Sale
- Inventory Management
- Accounts
- Reports



- Timely settlement of Customer queries resulting customer satisfaction and transparency.
- Easy to maintain customers history.
- Ensure customers positive approach for provided services.
- Will be easy for securing customer relations in this competitive market.
- Time and resources saving application.

# One Stop Solution - LPG DISTRIBUTORSHIP MANAGEMENT SYSTEM

